



2023

OUR YEAR IN NUMBERS

For Fairtrade, we:

serviced

5,996 certification customers

4,098 Traders **1,898** Producers

carried out

3,409

Fairtrade audits



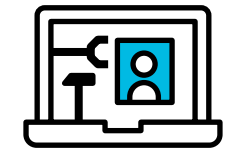
found

20,194 Non-Conformities with the Fairtrade Standards in our audits

5.9 Non-Conformities on average per audit

19% of audited organisations had **0** Non-Conformities

launched



a new toolbox to ensure trader compliance: with adjusted audit types, e-learning, new monitoring methods like digital alerts

We also:

worked with

59 companies for EDGE Certification, Verification Services and Customised Sustainability



For EDGE certification, we:

carried out

fifty nine



covered

52,000+

employees during these assessments

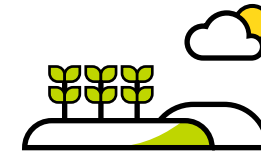


For Verification Services, we:

audited

119

plantations for the Living Wage SmartCheck



For Customised Sustainability, we:

carried out

42

Customised Assurance audits tailored to customers' requirements,

including

- audits for a customised cotton service,
- covering more than **135,000** farmers
- and **15** ginning units in India, Pakistan, Bangladesh & Turkey

To make these services possible, we:

relied on

162



employees from **38** nations

collaborated with

96

freelance auditors from **45** nations

worked from

six

offices around the globe

generated

€ 20 mio.

Sales

realised

€ 0.6 mio.

EBT (earnings before tax)

launched

a new state-of-the-art website,

now available in **5** languages

used

100%

green energy at the Bonn office and saved **2057 kg** of CO2 by using green energy trains for business travel

participated with

twenty

runners in the Zero Hunger Run Bonn

consumed

10,000

Fairtrade tea bags and **250 kg** of coffee beans in our Bonn office

are re-accredited

ISO 17065

for our Fairtrade certification scheme

put on

forty five

banana costumes and gave out **2,500** Fairtrade roses for the Bonn Carnival parade