

Reporting an Allegation

Are you concerned that a FLOCERT-certified customer is not conforming to Fairtrade Standards? Let us know by sending us an allegation! All submitted information will be kept strictly confidential. We protect our sources!

To report an allegation, use one of our **multilingual channels**:



WhatsApp: +49 (0)228 2493230

Contact this number via a simple „Hi“ and be guided through the process.

[Read more info here.](#)



Email: credibility@flocert.net

Send an email to our Credibility Assurance Team.



Website: <https://www.flocert.net/about-flocert/vision-values/quality-and-appeals/>

Fill out the allegation form on our website.

Want more info? Take a look at our [Standard Operation Procedure](#).

Certifier for

